

IsatPhone Pro Firmware 5.11.0

Briefing note
6.10.2015

IsatPhone Pro firmware version 5.11.0 is released and available for download now. Please follow the link below:

<http://www.inmarsat.com/support/isatphone-pro-support>

Firmware version 5.11.0 supersedes the firmware version 5.8.0 that was released in March 2015.

Recommendations for installation

For users of 5.3.0 or higher this is a **recommended** upgrade, meaning that the features introduced by the firmware are important but not critical for the GSPS service, including the network and the IsatPhone Pro handset.

For users who have not yet upgraded to version 5.3.0 or higher, this upgrade to 5.11.0 is considered **'mandatory'** to avoid the phone becoming non-operational.

Pre-requisites for installation and advice after installation

The handset must be running firmware version 3.0.2 or above.

You do not need to install all firmware versions between 3.0.2 and 5.0.0.

To check your phone's firmware version, go to **Menu > Settings > About > Firmware version**.

In order to upgrade the handset's firmware you must have a PC running Windows 7, Windows Vista or XP. For Windows 7 users, the latest version of USB drivers and IsatPhone Pro's firmware upgrade tool must be installed. These can be found by visiting <http://www.inmarsat.com/support/isatphone-pro-support>

Please read the installation guides for the firmware and USB drivers which are also downloadable from the website.

Once the phone is upgraded to version 5.11.0 **do not** downgrade to a version prior to 3.0.5a. If this downgrade is performed:

- Phone book contacts and messages will be erased.
- Call logs (Dialled, Received, and Missed) will not be updated

Installing IsatPhone Pro firmware 5.11.0

To install IsatPhone Pro firmware 5.11.0:

- a. Ensure that USB drivers and the firmware upgrade tool are installed on your PC
- b. Double-click on Inmarsat's firmware upgrade tool and follow on screen instructions.

The firmware upgrade will take approximately 15 minutes. After installation, you can check the firmware version by switching on the phone and selecting **Menu > Settings > About > Firmware version**.

Fixes and enhancements in this release

- Improved and more consistent behaviour in Idle Mode.
- Improved GPS Red Icon indicator behavior
- Corrected signal strength display in 'No network' state
- Call duration counter information is displayed in all occasions
- Removed crash events when copying a contact with a double quote ["] from SIM to phonebook
- Removed occasional crash events when long mobile terminated SMS is received during mobile originated call
- Added support for UICC (3G) SIM cards that support 2G USIM application

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